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NO. 6 OF OCTOBER 4, 2016](#)



County of Los Angeles

DEPARTMENT OF PUBLIC SOCIAL SERVICES

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Fifth District

August 4, 2014

TO: Each Supervisor

FROM: *Sheryl L. Spiller (PSA)*
Sheryl L. Spiller, Director

SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)

This is to provide you with a status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Project to provide Medi-Cal coverage to CalFresh participants. Below we provide a summary of our outreach efforts, implementation activities and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter, on progress, including any outreach, computer programming and workload adjustment efforts the Department has made to comply with the motion, as well as the number of individuals successfully enrolled through the process.

As of May 31, 2014, approximately 30,000 CalFresh participants had enrolled in Express Lane Medi-Cal in Los Angeles County in response to a notice mailed by DHCS in February. The notices informed the participant of his/her Express Lane eligibility. The notice allow individuals, not households, to opt into Medi-Cal; therefore, in CalFresh households with more than one person, each person has to opt into Medi-Cal individually.

OUTREACH ACTIVITIES

DPSS has identified 245,220 CalFresh participants who are eligible for Express Lane Medi-Cal, but who are not yet enrolled. These individuals meet the following eligibility criteria:

- Receiving CalFresh benefits;
- Under the age of 65;
- Not blind or disabled; and
- Do not have Medi-Cal.

As individuals enter and exit the CalFresh program, they will enter and exit the pool of individuals eligible to enroll in the Express Lane Program.

To receive Express Lane Medi-Cal, CalFresh participants must opt into Express Lane Medi-Cal. They can opt-in verbally, by informing a DPSS staff person by phone or in person. To facilitate this opt-in process, we have participated in meetings to share information on Express Lane and have planned outreach activities to the eligible population to both inform and obtain their consent to be enrolled.

COMPLETED OUTREACH ACTIVITIES

- Presentations on the Express Lane Project were conducted at the following meetings:
 - May 2014 – Health and Nutrition Community Meeting;
 - June 2014 – CalFresh Community Partners Meeting; and
 - July 2014 – Countywide DPSS CalFresh Outreach Meeting.
- In July 2014, we created and added a Twitter Link regarding the Express Lane Enrollment Project. Followers can access a Frequently Asked Questions document via Twitter, @DPSS_CalFresh.

PLANNED OUTREACH ACTIVITIES

- In early August 2014, telephone outreach will begin to individuals who are eligible for Express Lane Medi-Cal, informing them of their eligibility for the program and encouraging them to opt-in during that phone call.
- DPSS will release staff instructions that will require staff to offer eligible participants the opportunity to opt into Express Lane during every point of contact, especially during their CalFresh Recertification interviews.

Each Supervisor
August 4, 2014
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COMPUTER PROGRAMMING

Implementation of Express Lane automation in LEADER is scheduled for October 2014. After implementation, LEADER will monitor and track Express Lane recipients for the 12-month eligibility period. Until then, all activity is tracked manually, as enrollment in Express Lane is input into the State's MEDS system, but does not appear in LEADER.

We will provide the Board with the first monthly update on the Implementation of the Express Lane Project in 30 days.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Chief In-Charge, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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September 4, 2014

TO: Each Supervisor

FROM: Sheryl L. Spiller, Director

Sheryl L. Spiller (PS)

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with a status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts, implementation activities and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

As of August 31, 2014, approximately 26,000 CalFresh participants were enrolled in Express Lane Medi-Cal (ELMC) in Los Angeles County. The number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal or when their CalFresh case is closed. Therefore, some CalFresh participants identified in our previous status report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

OUTREACH ACTIVITIES

To date, DPSS has identified over 245,000 CalFresh participants who are potentially eligible to ELMC and we continue our outreach to them. CalFresh participants must opt-in to ELMC by phone or in person.

OUTREACH ACTIVITIES (Cont.)

To facilitate this opt-in process, DPSS: 1) offers eligible participants the opportunity to opt-in during every point of contact, particularly during their CalFresh recertification interviews; and 2) conducts telephone outreach to individuals who are potentially eligible encouraging them to opt-in during that phone call.

COMPUTER PROGRAMMING

Implementation of the LEADER changes needed to track and monitor the 12-month eligibility period for Express Lane recipients is scheduled for October 2014. Until automation is implemented, all activity is being tracked manually and is entered into the State's MEDS System.

We will provide the Board with the next monthly update on the implementation of the Express Lane Project in 30 days.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Chief In-Charge, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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November 15, 2014

TO: Each Supervisor

FROM: Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

As of October 31, 2014, according to DHCS, 27,468 CalFresh participants were enrolled in Express Lane Medi-Cal (ELMC) in Los Angeles County. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal or when their CalFresh case is closed. Therefore, some CalFresh participants identified in our previous status report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to implement the outreach strategies as previously described in our October 3, 2014, memo: 1) offer eligible participants the opportunity to opt-in during every point of contact, particularly during their CalFresh recertification interviews; and 2) conduct telephone outreach to individuals who are potentially eligible encouraging them to opt-in during that phone call.

Additionally, by November 20, 2014, DHCS will send a second ELMC mailer to more than 356,000 CalFresh participants statewide informing them of the option to enroll into Medi-Cal via Express Lane. This includes more than 115,000 Los Angeles County CalFresh participants. This second round of mailers is being sent to newly-approved CalFresh participants and to CalFresh participants who previously received, but did not respond to, the original mailer from DHCS in February/March 2014.

COMPUTER PROGRAMMING

As planned, the LEADER programming changes needed to track and monitor the 12-month eligibility period for Express Lane recipients was implemented on October 24, 2014. LEADER will automatically create a separate Medi-Cal case for individuals requesting ELMC via DPSS and DHCS outreach efforts, eliminating the need for adding the case manually. Additionally, these changes will facilitate data tracking of ELMC cases initiated by DPSS and DHCS.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Chief In-Charge, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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December 15, 2014

TO: Each Supervisor

FROM: Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

As of November 30, 2014, according to DHCS, 34,976 CalFresh participants were enrolled in Express Lane Medi-Cal (ELMC) in Los Angeles County. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal or when their CalFresh case is closed. Therefore, some CalFresh participants identified in our previous status report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to implement the outreach strategies as previously described in our October 3, 2014, memo: 1) offer eligible participants the opportunity to opt-in during every point of contact, particularly during their CalFresh recertification interviews; and 2) conduct telephone outreach to individuals who are potentially eligible encouraging

Each Supervisor
December 15, 2014
Page 2

them to opt-in during that phone call. For the period October 20, 2014 through November 30, 2014, we outreached to 11,065 CalFresh participants to encourage enrollment into ELMC. Of the 11,065 participants contacted, 1,430 participants opted-in and were enrolled in ELMC and 9,635 declined ELMC enrollment. Of the participants who declined, about half indicated that they already had health insurance.

Additionally, by November 20, 2014, DHCS completed a second ELMC mailing to more than 356,000 CalFresh participants statewide informing them of the option to enroll into Medi-Cal via Express Lane. This includes more than 115,000 Los Angeles County CalFresh participants. This second round of mailers was sent to newly-approved CalFresh participants and to CalFresh participants who previously received, but did not respond to, the original mailer from DHCS in February/March 2014.

COMPUTER PROGRAMMING

As planned, the LEADER programming changes needed to track and monitor the 12-month eligibility period for Express Lane recipients were implemented on October 24, 2014. LEADER will automatically create a separate Medi-Cal case for individuals requesting ELMC via DPSS and DHCS outreach efforts, eliminating the need for adding the case manually. Additionally, these changes will facilitate data tracking of ELMC cases initiated by DPSS and DHCS.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Chief In-Charge, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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Fifth District

January 15, 2015

TO: Each Supervisor

FROM: 
Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION OF
THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2, JUNE 4,
2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

As of December 31, 2014, according to DHCS, 38,048 individuals were enrolled in Express Lane Medi-Cal (ELMC) in Los Angeles County. The number of individuals enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal or when their CalFresh case is closed. Therefore, some CalFresh participants identified in our previous status report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to utilize the established outreach strategies by offering eligible participants the opportunity to opt-in during every point of contact, particularly during their CalFresh recertification interviews. For the period October 20, 2014 through December 26, 2014, we outreached to 20,046 CalFresh participants to encourage enrollment into ELMC. Of the 20,046 participants contacted, 2,410 were enrolled in Medi-Cal and 17,636 declined. Of the participants who declined, more than half indicated that they already had health insurance.

Each Supervisor
January 15, 2015
Page 2

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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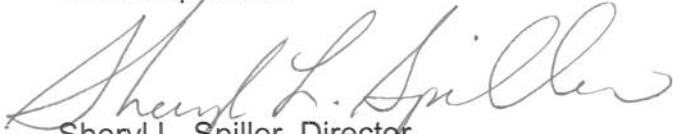
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February 17, 2015

TO: Each Supervisor

FROM: 
Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter. DPSS is seeking concurrence from the Board to begin reporting quarterly rather than monthly. To date, we have completed all tasks outlined in the motion, and the only remaining task is ongoing Express Lane Medi-Cal (ELMC) outreach. We propose to report the outcome of that outreach on a quarterly basis, commencing May 2015.

OUTREACH ACTIVITIES

As of January 31, 2015, according to DHCS, 29,210 CalFresh participants were enrolled in ELMC in Los Angeles County, which is lower than the previously reported number. The primary reason for the decrease is due to ELMC participants' transition to Modified Adjusted Gross Income (MAGI) Medi-Cal after exhausting their 12-months of ELMC eligibility. Other reasons include the termination of CalFresh cases and ineligibility to ELMC. Therefore, some CalFresh participants identified in our previous report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

Each Supervisor
February 17, 2015
Page 2

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact, particularly during their CalFresh recertification interviews. For the period October 20, 2014 through January 16, 2015, we outreached to 29,448 CalFresh participants to encourage enrollment into ELMC. Of the 29,448 participants contacted, 3,224 opted to enroll in ELMC and 26,224 declined. Only half of those participants who declined enrollment reported having other health insurance. We are currently surveying a sample of participants without coverage to assess why they are declining the opportunity to enroll in Medi-Cal. We will share our findings in a future report.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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March 16, 2015

TO: Each Supervisor

FROM: Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

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OUTREACH ACTIVITIES

As of February 28, 2015, according to DHCS, 34,731 CalFresh participants were enrolled in Express Lane Medi-Cal (ELMC) in Los Angeles County. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal, when their CalFresh case is closed, or when they are no longer eligible to ELMC. Therefore, some CalFresh participants identified in our previous report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact, particularly during their CalFresh recertification interviews. During February 2015, we outreached to 7,835 CalFresh participants who do not already have Medi-Cal to encourage enrollment into ELMC. Of the participants contacted, 1,344 opted to enroll in ELMC and 6,491 declined enrollment. Of those who declined,

Each Supervisor
March 16, 2015
Page 2

the main stated reasons included: other healthcare coverage, only want CalFresh benefits, will apply for ELMC later, and not interested. Additionally, to supplement two prior mailings sent by the State, in May 2015 we are planning to send a special mailer to all CalFresh participants who are eligible to ELMC, and offer them the opportunity to enroll in ELMC.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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Fifth District

April 15, 2015

TO: Each Supervisor

FROM: 
Sheryl L. Spiller, Director

SUBJECT: **MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Medi-Cal (ELMC) Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

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OUTREACH ACTIVITIES

In prior reports, we have reported DHCS' data on the number of CalFresh participants enrolled in ELMC in Los Angeles County. However, due to a DHCS programming delay, the March 2015 report on ELMC enrollments is not yet available. DHCS' data on the number of participants enrolled in ELMC will be provided in our next monthly report.

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact, particularly during their CalFresh recertification interviews. During March 2015, we outreached to 2,386 CalFresh households that do not already have Medi-Cal to encourage enrollment into ELMC. As a result, 1,408 or 59% of CalFresh participants opted to enroll in ELMC. Of those who declined, the main stated reasons included: other healthcare coverage; only want CalFresh benefits; will apply for ELMC later; and, not interested. As reported in our last update, to supplement two prior

Each Supervisor
April 15, 2015
Page 2

later; and, not interested. As reported in our last update, to supplement two prior mailings sent by the State, in May 2015 we will send a special mailer to CalFresh households who are eligible to ELMC, and, once again offer them the opportunity to enroll in ELMC.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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May 14, 2015

TO: Each Supervisor

FROM: 
Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
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OUTREACH ACTIVITIES

In the March 2015 update, we informed you that we had not yet received the March 2015 report and the report would be included with this update. According to DHCS, in March 2015, 35,523 participants were enrolled in ELMC. As of April 30, 2015, 36,306 CalFresh participants were enrolled in ELMC in Los Angeles County. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal, when their CalFresh case is closed, or when they are no longer eligible to ELMC. Therefore, some CalFresh participants identified in our previous report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact, particularly during their CalFresh recertification interviews. During April 2015,

Each Supervisor
May 14, 2015
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we outreached to 2,325 CalFresh households that do not already have Medi-Cal to encourage enrollment into ELMC. As a result, 1,763 CalFresh participants opted to enroll in ELMC. Of those who declined, the main stated reasons included: other healthcare coverage; only want CalFresh benefits; will apply for ELMC later; and not interested. As reported in our last update, in addition to two prior mailings sent by the State, the Department is mailing a special notice to CalFresh households who are eligible to ELMC, to once again offer them the opportunity to enroll.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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c: Interim Chief Executive Officer
Acting Executive Officer, Board of Supervisors
County Counsel



SHERYL L. SPILLER
Director

PHIL ANSELL
Chief Deputy

County of Los Angeles
DEPARTMENT OF PUBLIC SOCIAL SERVICES

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Fifth District

June 15, 2015

TO: Each Supervisor

FROM: 
Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Medi-Cal (ELMC) Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

As of May 31, 2015, according to DHCS, 38,483 CalFresh participants were enrolled in ELMC in Los Angeles County. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal, when their CalFresh case is closed, or when they are no longer eligible to ELMC. Therefore, some CalFresh participants identified in our previous report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact by phone or in-person, particularly during their CalFresh recertification interviews. During May 2015, we outreached to 2,461 CalFresh households who did not already have Medi-Cal to encourage enrollment into ELMC. As a result, 2,149

Each Supervisor
June 15, 2015
Page 2

CalFresh participants opted to enroll in ELMC. Of those who declined, the main stated reasons included: other healthcare coverage, only want CalFresh benefits, will apply for ELMC later, and not interested.

As reported in our last update, to supplement two prior mailings sent by the State, on May 27, 2015, DPSS sent a special mailer to approximately 65,000 CalFresh households who we identified as potentially eligible to ELMC to once again offer them the opportunity to enroll in ELMC. We will share the overall outcome of the special mailer in next month's report. The special mailer has been posted on the DPSS CalFresh website and tweeted on the CalFresh Twitter account.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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Fifth District

July 15, 2015

TO: Each Supervisor

FROM: Sheryl L. Spiller, Director

Sheryl L. Spiller CSA

SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2, JUNE 4, 2014)

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Medi-Cal (ELMC) Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

As of June 30, 2015, according to DHCS, 37,573 CalFresh participants were enrolled in ELMC in Los Angeles County. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal, when their CalFresh case is closed, or when they are no longer eligible to ELMC. Therefore, some CalFresh participants identified in our previous report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact by phone or in-person, particularly during their CalFresh recertification interviews. During June 2015, we outreached to 2,124 CalFresh households who do not already have Medi-Cal to encourage enrollment into ELMC. As a result, 1,734

Each Supervisor
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CalFresh participants opted to enroll in ELMC. Of those who declined, the main stated reasons included: other healthcare coverage, only want CalFresh benefits, will apply for ELMC later, and not interested.

As reported in our last update, to supplement two prior mailings sent by the State, on May 27, 2015, DPSS sent a special mailer to CalFresh households identified as potentially eligible to ELMC. As of June 30, 2015, we received 3,600 responses and are evaluating them for ELMC eligibility. We will also continue to process ELMC enrollments as requests come in.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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Fifth District

August 17, 2015

TO: Each Supervisor

FROM: 
Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Medi-Cal (ELMC) Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

As of July 31, 2015, according to DHCS, 39,068 CalFresh participants were enrolled in ELMC in Los Angeles County. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal, when their CalFresh case is closed, or when they are no longer eligible to ELMC. Therefore, some CalFresh participants identified in our previous report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact by phone or in-person, particularly during their CalFresh recertification interviews. During July 2015, we outreached to 2,295 CalFresh households who do not already have Medi-Cal to encourage enrollment into ELMC. As a result, 1,952 CalFresh

Each Supervisor
August 17, 2015
Page 2

participants opted to enroll in ELMC. Of those who declined, the main stated reasons included: other healthcare coverage, only want CalFresh benefits, will apply for ELMC later, and not interested.

As reported in our last update, on May 27, 2015, DPSS sent a special mailer to CalFresh households identified as potentially eligible to ELMC. As of July 31, 2015, 4,216 households responded to the mailer, and 1,028 CalFresh participants were subsequently enrolled in ELMC.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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September 15, 2015

TO: Each Supervisor

FROM: Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Medi-Cal (ELMC) Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

As of August 31, 2015, according to DHCS, 40,113 CalFresh participants were enrolled in ELMC in Los Angeles County. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal, when their CalFresh case is closed, or when they are no longer eligible to ELMC. Therefore, some CalFresh participants identified in our previous report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact by phone or in-person, particularly during their CalFresh recertification interviews. During August 2015, we outreached to 1,532 CalFresh households who do not already have Medi-Cal to encourage enrollment into ELMC. As a result, 1,395 CalFresh participants opted to enroll in ELMC. Also, to date 4,999 responded to our

Each Supervisor
September 15, 2015
Page 2

outreach mailer, and 1,737 CalFresh participants were subsequently enrolled in ELMC. Of those who declined, the main stated reasons included: other healthcare coverage, only want CalFresh benefits, will apply for ELMC later, and not interested.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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October 15, 2015

TO: Each Supervisor

FROM: Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Medi-Cal (ELMC) Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

As of September 30, 2015, according to DHCS, 40,603 CalFresh participants were enrolled in ELMC in Los Angeles County. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal, when their CalFresh case is closed, or when they are no longer eligible to ELMC. Therefore, some CalFresh participants identified in our previous report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact by phone or in-person, particularly during their CalFresh recertification interviews. During September 2015, we outreached to 1,650 CalFresh households who do not already have Medi-Cal to encourage enrollment into ELMC. As a result, 1,398

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October 15, 2015
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CalFresh participants opted to enroll in ELMC. Also, to date 4,519 responded to our outreach mailer, and 1,992 CalFresh participants were subsequently enrolled in ELMC. Of those who declined, the main stated reasons included: other healthcare coverage, only want CalFresh benefits, will apply for ELMC later, and not interested. Please note that we inadvertently reported that 4,999 participants responded to the mailer in our September report. The actual number of respondents to the mailer was 4,419.

Additionally, the Department of Health and Human Services released a policy letter allowing states to apply for an extension of the Express Lane Waiver beyond December 31, 2015. DHCS is exploring the possibility of pursuing the waiver extension and will provide counties with an update once a decision has been reached. We will report the outcome of the Waiver request in our next update.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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November 17, 2015

TO: Each Supervisor

FROM: Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Medi-Cal (ELMC) Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

As of November 16, 2015, DHCS has not provided the number CalFresh participants that were enrolled in ELMC in Los Angeles County. DPSS has been in contact with DHCS to identify the delay in providing the numbers. The October 2015 numbers will be provided in the December 2015 report. Please note that the number of CalFresh participants enrolled in ELMC changes each month; individuals exit when they are approved for Modified Adjusted Gross Income (MAGI) Medi-Cal, when their CalFresh case is closed, or when they are no longer eligible to ELMC. Therefore, some CalFresh participants identified in our previous report may no longer be enrolled in ELMC, but may continue to have Medi-Cal coverage.

DPSS continues to offer eligible participants the opportunity to opt-in during every point of contact by phone or in-person, particularly during their CalFresh recertification interviews. During October 2015, we outreached to 1,707 CalFresh households who do

not already have Medi-Cal to encourage enrollment into ELMC. As a result, 1,489 CalFresh participants opted to enroll in ELMC. Also, to date 4,584 responded to our outreach mailer, and 2,502 CalFresh participants were subsequently enrolled in ELMC. Of those who declined, the main stated reasons included: other healthcare coverage, only want CalFresh benefits, will apply for ELMC later, and not interested.

Additionally, as previously reported, the Department of Health and Human Services released a policy letter allowing states to apply for an extension of the Express Lane Waiver beyond December 31, 2015. DHCS has yet to decide whether to pursue the waiver. We will provide the outcome of the Waiver request in our next update.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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January 14, 2016

TO: Each Supervisor

FROM: 
Sheryl L. Spiller, Director

**SUBJECT: MOTION BY SUPERVISOR RIDLEY-THOMAS ON IMPLEMENTATION
OF THE EXPRESS LANE ENROLLMENT PROJECT (ITEM NO. 2,
JUNE 4, 2014)**

This is to provide you with our monthly status report on the Department of Public Social Services' (DPSS) progress in implementing the Express Lane Medi-Cal (ELMC) Project to provide Medi-Cal coverage to CalFresh participants. Below is a summary of our outreach efforts and data on the number of enrollments.

On June 4, 2014, on a motion by Supervisor Ridley-Thomas, the Board instructed the Director of DPSS to fully implement the Express Lane streamlined eligibility process described in the State Department of Health Care Services (DHCS) All County Welfare Directors Letter and the Center for Medicaid and Medicare Services Guidance. DPSS was instructed to report back to the Board in writing within 60 days and monthly thereafter.

OUTREACH ACTIVITIES

On January 11, 2016, DHCS reported that they will no longer produce the monthly file of CalFresh participants enrolled in ELMC in Los Angeles County due to the expiration of their Data Release Agreement. Once the Center of Medicaid and Medicare Services (CMS) approves the extension of the ELMC Project, DHCS will resume ELMC reporting to the Counties. DHCS anticipates receiving CMS' approval within the next few weeks. Additionally, DPSS continues to offer eligible participants the opportunity to enroll in ELMC beyond December 31, 2015.

DPSS also continues to offer eligible participants the opportunity to opt-in during every point of contact by phone or in-person, particularly during their CalFresh recertification interviews. During December 2015, we outreached to 895 CalFresh households who do not already have Medi-Cal to encourage enrollment into ELMC. As a result, 717 CalFresh participants opted to enroll in ELMC. Also, to date 18 responded to our outreach mailer, and 3,071 CalFresh participants were subsequently enrolled in ELMC.

Of those who declined, the main stated reasons included: other healthcare coverage, only want CalFresh benefits, will apply for ELMC later, and not interested.

If you have any questions or require additional information, please contact me at (562) 908-8383, or your staff may contact Jose R. Perez, Assistant Director, at (562) 908-8633, or via email at joseperez@dpss.lacounty.gov.

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